| System Area                                 | Finding           | # of<br>Occurrences | Joint Commission Recommendations  | Agency<br>Responsibility | Timeframe           | Joint Commission Action Plan                                 | 10-14-15<br>Update |
|---|-------------------|---------------------|---|--------------------------|---------------------|--|--------------------|
| DFS Intake,<br>Investigation<br>& Treatment | Use of<br>History | 14                  | <ol> <li>Train the CAN Panel about the use of<br/>the Structured Decision Making<sup>®</sup> (SDM)<br/>Tool as it relates to history.</li> </ol>  | 1. CDNDSC &<br>DFS       | 1. Feb. 26,<br>2015 | 1. Completed.  | 1.                 |
|   |                   |                     | Determine whether domestic violence,<br>multi-generational history, and<br>professional reporters should be given<br>greater weight in SDM.   | 2. DSCYF, DFS<br>& CRC   | 2. August<br>2015   | 2. Provide update to<br>Joint Commission at<br>next meeting. | 2.                 |
|   |                   |                     | <ul> <li>3. Meet with DFS unit supervisors to discuss how history could be made easier to review in FACTS and use specific examples from the CAN Panel. Consider technical solutions, such as: <ul> <li>a. Using a master supplemental report;</li> <li>b. Requiring a higher level supervisory review;</li> <li>c. Requiring critical frame working; or</li> <li>d. Review by child psychologist.</li> </ul> </li> </ul> | 3. DFS                   | 3. August 2015      | 3. Provide update to Joint Commission at next meeting.       | 3.                 |

| System Area          | Finding     | # of<br>Occurrences | Joint Commission Recommendations  | Agency<br>Responsibility | Timeframe          | Joint Commission Action Plan   | 10-14-15<br>Update |
|----------------------|-------------|---------------------|---|--------------------------|--------------------|--|--------------------|
| DFS<br>Investigation | Collaterals | 16                  | <ol> <li>Expand the current DFS collateral policy and procedure to be responsive to the unique needs of the family, to be relevant to the allegations, and to inform the decision-making process. It shall include:         <ol> <li>Interviewing collateral sources for all children in the family;</li> <li>Identifying collateral sources that have relevant information pertaining to the allegations;</li> <li>Contacting treatment providers when mental health and substance abuse issues are alleged/suspected for caregivers and/or child(ren); and,</li> <li>Corroborating the family's statements in response to allegations with relevant professionals.</li> </ol> </li> </ol> | 1. DFS                   | 1. October<br>2015 | Provide update to     Joint Commission at     next meeting.  | 1.                 |
|                      |             |                     | <ul> <li>2. Develop a training program and tool to assist DFS staff in obtaining collaterals from others professionals. It shall address: <ul> <li>a. Confidentiality;</li> <li>b. Non-compliance by professionals; and</li> <li>c. Communication.</li> </ul> </li> </ul>   | 2. DOJ                   | 2. October<br>2015 | 2. Assign to CPAC Training Committee to monitor. OCA to assist with staffing and training development. Provide updates to CPAC through Training Committee. Provide update to Joint Commission at next meeting. | 2.                 |

| System Area                   | Finding   | # of<br>Occurrences | Joint Commission F  | ecommendations   | Agency<br>Responsibility | Timeframe        | Joint Commission<br>Action Plan                     | 10-14-15<br>Update |
|-------------------------------|---|---------------------|---|--|--------------------------|------------------|---|--------------------|
| DFS Investigation and Medical | Medically<br>Fragile/<br>Substance<br>-Exposed<br>Infants | 17                  | c. Conduct univers for infants in all the state. d. Revise the Hosp Medical Dischar include all drug medically fragile include: respon exposed infants the Plan of Safe and, involving to communication for medically fragile evidence-based programs via He America, prior to Include the star DHMIC's Stand Committee on respondence. | ally Fragile Children wing  nition of medically lusive of drugged infants.  To mirror the eded and consider eto neglect statute.  Sal drug screenings birthing facilities in wital High Risk are Protocol to exposed and ethildren. It shall ding to drugand implementing Care per CAPTA; the MDT in ongoing and collaboration agile children.  If ragile children to home visiting ealthy Families of discharge.  Indicated the discharge of the discharge in t | 1. CPAC,<br>CDNDSC       | 1. March<br>2016 | Provide update to Joint Commission at next meeting. | 1.                 |

| System Area                         | Finding                                 | # of<br>Occurrences | Joint Commission Recommendations   | Agency<br>Responsibility | Timeframe             | Joint Commission Action Plan                                 | 10-14-15<br>Update |
|-------------------------------------|---|---------------------|--|--------------------------|-----------------------|--|--------------------|
| DFS<br>Investigation<br>& Treatment | Safety<br>Plan &<br>Unresolve<br>d Risk | 52                  | 1. Consider legislation to add the Secretary or Division Directors of DHSS as Commissioners to CPAC, (barriers to services provided by DPH, DSS, and DSAMH in recommendations).  | 1. CPAC                  | 1. June 30,<br>2015   | Provide update to     Joint Commission at     next meeting.  | 1.                 |
|                                     |   |                     | 2. Conduct an analysis of DFS system improvements over the last 2 years to determine impact on child death and near death cases.   | 2. DFS                   | 2. Septemb<br>er 2015 | 2. Provide update to<br>Joint Commission at<br>next meeting. | 2.                 |
|                                     |   |                     | 3. Develop policies and procedures to ensure that information from mental health, substance abuse, and domestic violence assessments are incorporated into safety planning, and no case will be closed without a supervisory review documenting that referral services are underway, as appropriate. | 3. DFS                   | 3. Septemb<br>er 2015 | 3. Provide update to Joint Commission at next meeting.       | 3.                 |
|                                     |   |                     | 4. Establish a Joint Committee to identify recommendations to assure high risk families are engaged in early intervention /prevention services (i.e., home visiting to decrease risk of abuse or neglect).   | 4. CPAC & CDNDSC         | 4. Septemb<br>er 2015 | 4. Provide update to Joint Commission at next meeting.       | 4.                 |

| System Area | Finding                                     | # of<br>Occurrences | Joint Commission Recommendations   | Agency<br>Responsibility     | Timeframe             | Joint Commission Action Plan   | 10-14-15<br>Update |
|-------------|---|---------------------|--|------------------------------|-----------------------|--|--------------------|
| Legal       | Legislative<br>& DFS<br>Contact<br>with DOJ | 34                  | Develop a statewide, annual training program for DSCYF staff. It shall address:  | 1. DFS & DOJ                 | 1. Septemb<br>er 2015 | Provide update to     Joint Commission at     next meeting.  | 1.                 |
|             |   |                     | <ul> <li>2. Schedule a meeting between Attorney General Matt Denn, DSCYF Cabinet Secretary Jennifer Ranji, necessary staff, and the CPAC Executive Committee, as necessary. It shall address: <ul> <li>a. Communication gaps between DOJ and DFS;</li> <li>b. Education needs for each agency; and</li> <li>c. Establishment of a written protocol to facilitate communication and consultation between the agencies and to complete the annual training program.</li> </ul> </li> </ul> | 2. DOJ, DSCYF,<br>& CPAC     | 2. Septemb<br>er 2015 | Provide update to     Joint Commission at     next meeting.  | 2.                 |
|             |   |                     | 3. Develop a training program for members of the judiciary addressing the impact of crimes of violence and other forms of abuse on non-verbal children who experience or witness such. Offer training across disciplines.  | 3. CPAC &<br>Family<br>Court | 3. January<br>2016    | 3. Assign to CPAC Training Committee to monitor. OCA to assist with staffing and training development. | 3.                 |

| System Area     | Finding   | # of<br>Occurrences | Joint Commission Recommendations   | Agency<br>Responsibility | Timeframe         | Joint Commission<br>Action Plan  | 10-14-15<br>Update |
|-----------------|---|---------------------|--|--------------------------|-------------------|--|--------------------|
| MDT<br>Response | Crime Scene, Interviews & Non- complianc e with | 38                  | Implement MOU between DSCYF, DOJ,<br>Law Enforcement, and CAC and develop<br>a training program on the best practice<br>guidelines for investigating and<br>prosecuting these cases.   | 1. CPAC                  | 1. Jan. 2017      | <ol> <li>Assigned to CPAC         Training Committee         - CAN Best Practices         Workgroup.     </li> </ol>             | 1.                 |
|                 | MOU   |                     | <ol> <li>Develop and provide advanced training programs annually for members of the MDT. This shall include:         <ul> <li>a. Drug and Alcohol Abuse;</li> <li>b. Abusive Head Trauma;</li> <li>c. Safety &amp; Medical Assessments;</li> <li>d. Warning Signs &amp; Indicators of Abuse and Torture; and,</li> <li>e. Developmental, psychological &amp; emotional impact of abuse.</li> </ul> </li> </ol> | 2. CPAC                  | 2. Jan. 2017      | <ol> <li>Assign to CPAC         <ul> <li>Training Committee</li> <li>Joint Conference</li> </ul> </li> <li>Workgroup.</li> </ol> | 2.                 |
|                 |   |                     | 3. Identify resource constraints for DOJ and support appropriate budgetary requests for additional resources, to include the recruitment, addition and development of felony level prosecutors with expertise in the prosecution of felony level child abuse cases.  | 3. DOJ & CPAC            | 3. Spring<br>2016 | 3. CPAC to monitor and pursue budget request by FY17.  | 3.                 |
|                 |   |                     | 4. Research and develop best practices and/or trainings to help professionals recognize and appropriately respond to cases of child torture. Specific examples from the CAN Panel will be utilized.  | 4. CPAC & CDNDSC         | 4. March<br>2016  | 4. Assigned to Joint<br>Committee on Child<br>Torture.   | 4.                 |

### Child Protection Accountability Commission & Child Death, Near Death and Stillbirth Commission

| System Area | Finding             | # of        | Joint Commission Recommendations  | Agency  | Timeframe          | Joint Commission  | 10-14-15 |
|-------------|---------------------|-------------|---|---|--------------------|---|----------|
|             |                     | Occurrences |   | Responsibility  |                    | Action Plan   | Update   |
| Medical     | Standard<br>of Care | 22          | 1. Consider modification to Delaware law to include an education requirement for medical professionals that incorporates the appropriate evaluation and management of a child suspected of child abuse and neglect as per the guidelines of the AAP, ACR, AAFP and ACEP. It shall emphasize:  a. Assignment of an appropriate provider;  b. Comprehensive history taking; and  c. Complete age appropriate exam, including disrobing, radiologic survey, and sexual assault evaluation. | 1. Board of Medical Licensure and Discipline, Board of Nursing, & Medical Society of Delaware | 1. January<br>2017 | 1. CDNDSC shall write a letter to the agencies responsible. Provide update to Joint Commission at next meeting. | 1.       |